

Please use this service if you have trouble with illness or injury

I felt sick while away from home, but I don't know which hospital to go to...

I need to see a doctor at night, but I can't find anyone to interpret...

The hospital told me I need a professional medical interpreter because the topic is difficult...



1号特定技能外国人（建設分野）に向けた病院受診の多言語サポート窓口

Multilingual Medical Support Desk for SSW (i) in Construction

24/7/365

32
Languages

Free calls &
interpretation

Available Services

Hospital Search Support

We will search for nearby hospitals/clinics for you based on your symptoms and preferences over the call. We will send the hospital details via email or SMS.



Hospital Reservation Support

We help communicate with hospitals/clinics in multiple languages when you want to make, change, or cancel an appointment.



Medical Interpretation via Phone

When visiting a hospital or clinic, we provide interpretation between you and the hospital staff via phone (Web Call using smartphones, etc.).



Included Personal Accident Insurance (Benefits)

If hospitalized due to injury, you receive 1,400 JPY/day (max 180 days). If you have surgery, you receive a set amount (5-10 times the daily rate).



How to Use

1

Scan the QR code below to access the service page.

2

Select what you want to consult about and apply via the form.

3

You will receive an email immediately. Click the URL in the email to start a Web Call.

4

You will connect to the call center and receive support in multiple languages via Web Call.



● Scan Here ●

Available from your smartphone, etc.



Languages available for Web Call with the call center, the website, and flyers
(5 languages + Easy Japanese)

ベトナム語	インドネシア語	タガログ語
Tiếng Việt	Bahasa Indonesia	Tagalog
中国語	英語	やさしい日本語
中文	English	やさしいにほんご

Languages available for Web Call with the call center (27 languages)

クメール語 (カンボジア) ភាគ្យាគម្មោះ	ミャンマー語 မြန်မာဘာသာ	タイ語 ភាគ្យាព័ត៌មាន	モンゴル語 МОНГОЛ ХЭЛ	ネパール語 नेपाली भाषा	シンハラ語 සිංහල
ロシア語 Русский язык	ヒンディー語 हिन्दी	ウルドゥー語 اردو	ベンガル語 বাংলা	タミル語 தமிழ்	ダリー語 دری
パシュトー語 پښتو	ペルシャ語 فارسی	アラビア語 العربية	マレー語 Bahasa Melayu	ラオス語 ພາສາລາວ	トルコ語 Türkçe
広東語 廣東話	台湾語 台語	韓国語 한국어	スペイン語 Español	ポルトガル語 Português	ウクライナ語 Українська мова
ドイツ語 Deutsch	フランス語 Français	イタリア語 Italiano	* We plan to gradually support these 27 languages on the website and flyers as well.		

Contact
Information

Secretariat for Multilingual Medical Support Desk for SSW (i) in Construction
(Connects to mediPhone, Inc., subcontracted by Tokio Marine & Nichido)



After agreeing to the Terms of Service, etc., please select and fill out the "Service inquiries" form at the bottom of the service list.
If you want to ask questions via Web Call, please press the "Call an interpreter" button on the screen that appears after filling out the form.